



## Janitorial Services

Creating Clean, Healthy Environments...Efficiently



## Building Value Through Hands-On Experience

The cleanliness of your facility is non-negotiable, but keeping up with details like environmental concerns can make maintenance feel like a distraction. What's more, taking good care of a building and its physical assets prevents costly repairs and replacements, while protecting value.

Your facility can reach new levels of cleanliness and efficiency through ABM's expertise. We combine our 100+ years of experience with today's innovations to improve efficiency and quality.

You can choose from a full range of janitorial and maintenance services based on your individual needs. From green cleaning to periodic detailing to specialty services, ABM will be your full-service partner.

No matter how large or small your facilities are, we'll provide hands-on, personal service through our branch offices. We also offer with round-the-clock care via our call center and a single point of contact. As your business evolves, our infrastructure allows us to proactively support your changing goals.

If you prefer Integrated Facility Services, our program gives you administrative simplicity, cost savings, efficiencies, consistent quality, and the benefits of having a proactive partner looking out for your facility from parking lot to roof top. And if you need to consolidate services at multiple sites

across a large geographic area, we offer standard processes that help unify your brand.

### **Sustainability Solutions Through ABM GreenCare®**

Before "green" was a buzzword, we developed ABM GreenCare®, is our industry-leading sustainability program that includes the latest green cleaning chemicals, tools and processes. Its flexibility allows us to customize a program that works for you, whether you're new to green cleaning or looking to earn LEED certification for your facility. Like our other 1,000 green cleaning clients, you'll reap the rewards of an effective, efficient cleaning program that is healthier for both the environment and anyone who enters your building.

### **Cost Savings with ABM OnePass®**

Our proprietary ABM OnePass® cleaning system is a proven cost-savings option, which reduces the number of motions in performing certain tasks to increase efficiency and productivity. After careful analysis of your housekeeping specifications, we equip each cleaner or cleaning team with a specific combination of highly mobile tools and equipment, as well as a task schedule optimized for their work areas. Our clients find that the program results in overall, better-quality cleaning, recycling, and maintenance.

# How We Can Help You

All janitorial services companies may appear similar until you take a closer look at how we can help you:

- **Stringent hiring of employees** who embrace ABM values: respect, integrity, collaboration, innovation, excellence, and trust. Training and recognition programs result in greater productivity and service longevity... which result in better outcomes for our clients. Our employees are dedicated to making a difference at the facilities they serve. Because we self-perform most services, you don't have to worry about the quality of subcontractors at your facility.
- **Technology facilitates** real-time communication and workorder processing while giving us the ability to integrate data to measure the success of your program. "Smart" systems and

equipment save time and energy. Our Innovation Team vets and implements emerging technology where it provides the most benefit.

- **Personalized service** through a single point of contact and local knowledge through 350 ABM branch offices.
- **More efficient and environmentally aware cleaning approaches** that positively impact employee health and morale, your reputation and your bottom line. Green cleaning is a standard part of our janitorial services. We've helped many clients win recognition for building efficiency and environmental stewardship.
- **Integrated facilities solutions** enable you to reduce costs and administrative headaches. Easily add ABM services as you need them... electrical, energy, engineering, HVAC & mechanical, landscape & turf, and parking & transportation.



## Our Specialties Include:

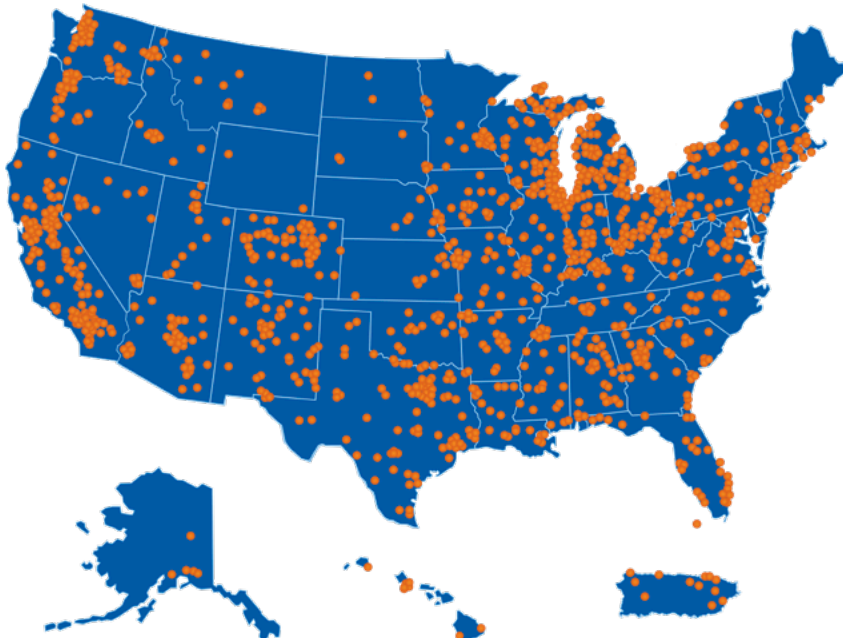
- Green cleaning & recycling services
- General maintenance
- Carpet & hard surface floor care
- Restroom sanitation
- Pressure washing
- Window cleaning
- Upholstery & blind cleaning
- Clean room services
- Computer room cleaning
- Construction clean-up
- Document disposal
- Medical waste disposal
- Food service sanitation
- Inventory control & supply management
- Production line support
- Special event services
- Landscape & grounds

To learn more about our janitorial services, visit [ABM.com](http://ABM.com).

**From neighborhood banks and schools to the largest office parks, airports and stadiums...we make a difference.**

ABM customizes janitorial services to meet the needs of property management firms; facility managers; and commercial, institutional and industrial building owners. Our expertise in specialized facilities will make your transition to ABM easy, and our proven processes and well-trained employees will keep your ongoing operations running smoothly. These unique environments include:

- Aviation & Transportation
- BioPharma
- Commercial Buildings
- Education
- Healthcare
- Hospitality
- Improvement Districts
- Industrial & Manufacturing
- Retail
- Sports & Entertainment
- Technology



**About ABM**

ABM (NYSE: ABM) is a leading provider of facility services in the United States and various international locations. ABM's comprehensive capabilities include janitorial, electrical & lighting, energy solutions, facilities engineering, HVAC & mechanical, landscape & turf, mission critical solutions and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes - from schools and commercial buildings to hospitals, data centers, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit [ABM.com](http://ABM.com).

**Did you know?**

- We green clean more than 420M square feet per year
- 93% of clients renew their contracts with us
- We clean about 150,000 airplanes each year
- More than 4,000 sports and entertainment events are served by ABM annually
- 300 national retail clients across 39 states contract with us
- We maintain 3,000 blocks for Improvement Districts nationwide



866.624.1520  
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